

# All Type Roofing Repairs Ltd – Terms and Conditions

Company Name: All Type Roofing Repairs Ltd

Registered Office: 3 Raynham Villas, Hunton Road, Tonbridge, Kent, TN12 9SZ

Operating Areas: Crawley Sussex, Croydon, Gatwick, East Grinstead, Redhill, Haywards Heath,

Brighton, Hastings, Tonbridge, Tunbridge Wells, and London areas.

Company Phone Number: 01293 901560

**Freephone Number:** 0800 068 3493 **Mobile Number:** 07498 536 346

Email: info@alltyperoofingrepairs.co.uk

Website: https://www.alltyperoofingrepairs.co.uk/

#### 1. Definitions

"Company", "we", "us", "our" - refers to All Type Roofing Repairs Ltd.

"Customer", "you", "your" - refers to the person, company, or organisation requesting our services.

"Work" or "Services" - means any roofing work, repairs, installations, or maintenance carried out by us.

"Quote" or "Estimate" - means the written description of work and price provided by us to you.

#### 2. Quotations and Estimates

- 2.1 All quotations are valid for 30 days unless otherwise stated.
- 2.2 Changes to the scope may result in additional charges.
- 2.3 Hidden issues (e.g. rotten timbers) will result in a revised quote before continuing.

## 3. Acceptance of Work

- 3.1 By accepting our quote or allowing work to commence, you agree to these Terms and Conditions.
- 3.2 Any additional work must be agreed upon in writing.

## 4. Payment Terms

- 4.1 A deposit of [insert % or amount, e.g. 25%] may be required.
- 4.2 Balance due upon completion unless otherwise agreed.
- 4.3 Payments by bank transfer, cheque, or approved methods.
- 4.4 Late payments may incur 8% interest above the Bank of England base rate.

#### 5. Workmanship and Materials

- 5.1 All work will be done with reasonable skill and care.
- 5.2 All materials supplied will be new unless otherwise agreed.
- 5.3 No responsibility for materials supplied by you.

## 6. Guarantees

- 6.1 Workmanship guarantee of [e.g. 10 years] for new roofs and [e.g. 1 year] for repairs.
- 6.2 Guarantees void if others alter work or damage occurs from weather or neglect.
- 6.3 Manufacturer warranties subject to their terms.

#### 7. Access and Site Conditions

- 7.1 Ensure safe access and working area.
- 7.2 Scaffolding included unless otherwise stated.
- 7.3 Not responsible for pre-existing damage.

# 8. Waste and Disposal

- 8.1 Waste removed responsibly unless otherwise agreed.
- 8.2 If excluded, disposal is your responsibility.

# 9. Delays and Cancellations

- 9.1 We aim to complete on time but may be delayed by factors beyond control.
- 9.2 You will be informed of delays.
- 9.3 Cancellation before start may incur costs.

### 10. Liability

- 10.1 Fully insured for public and employer's liability.
- 10.2 Liability limited to value of work carried out.
- 10.3 Not liable for indirect or consequential loss.

# 11. Complaints Procedure

- 11.1 Complaints should be emailed to info@alltyperoofingrepairs.co.uk within 14 days.
- 11.2 We aim to acknowledge within 10 working days.

# 12. Governing Law

- 12.1 Governed by the laws of England and Wales.
- 12.2 Disputes subject to the courts of England and Wales.
- 13.1 Nothing affects your statutory rights under the Consumer Rights Act 2015.



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